



FAQs

WHY YOU SHOULD CHOOSE US?

Our team will deliver the ultimate celebration experience for your party or once in lifetime event, creating unforgettable ambiance & festive atmosphere, ensuring that your guest will have the most fabulous time ever. We always do our best and beyond to cover every detail and make sure to transform your vision into a perfect reality!

.. and btw,

- our company is licensed, registered and insured business entity.
- We carry 12 years of experience in this industry
- We work with top shelf professional equipment providing top of the industry quality level sound, lighting & special effects.
- Based on our clients reviews we are: flexible, detail oriented, have great appearance and communication, exceed expectations. See our review on [Google](#), [WeddingWire](#) and [TheKnot](#)

WHAT KIND OF MUSIC WE PLAY?

The playlist will be based on your preferences, favorite genres & artists. We use primarily clean version, sourced from pro DJ pools. Our library covers the most popular songs from the early 50's till nowadays Top 40 charts, including: Pop, RnB, House, EDM Remixes, Latino, Disco, Country, Club music and more. [Check out our music data base.](#)

HOW WOULD YOU DESCRIBE YOUR DJ STYLE?

Professional beat-matched music mix, minimal sound effects, open format with variety of remixed and DJ remastered songs, combined with moderate MC mic interaction, appropriate levels of energy & sophisticated dance floor lighting show.

WHAT IS THE COST OF OUR PACKAGES?

Every event is different. Depending on number of setup location, equipment required, package enhancements included, lighting options and duration, our pricing varies. We recommend you to fill out our [request for proposal](#) form so we can give you an estimate. You can also build your own package by using our [instant quotation system](#).

HOW DO WE BOOK YOUR SERVICES?

After you submit the [request for proposal form](#) we connect, discuss all details and present you an official quote. Once accepted we sign an agreement and collect 20% retainer fee. You receive an access to your personal online portal where you can select songs & create playlists, build your timeline, complete the DJ questionnaire. Two weeks in advance we confirm everything and on the "day of" we deliver the experience of your lifetime.

WHO IS GONNA BE MY DJ?

The person DJ-ing & MC-ing your event will be Yuri, unless otherwise specified.

ARE YOU LGBTQ FRIENDLY?

ABSOLUTELY! We don't judge based on race, orientation, social class and completely embrace the idea that everybody should be free to express their own nature & identity. For fact our team is multinational & multiracial.

HOW MANY PEOPLE DO YOU HAVE ON YOUR TEAM?

We currently have 3 full time employees and 2 part timers. This consist of DJ&MC + assistant, photo booth attendant and a setup / break down team. At your event you should expect to have between 1-4 people working, depending on the size of the job.

DO YOU HAVE ANY MUSIC SAMPLES OR VIDEOS FROM YOUR WORK ?

Most of our videos are posted on our [Instagram](#) and [Vimeo](#) page. Music mixes, samples can be requested or found on our [SoundCloud](#) page. We strive to update our directories at least two times a year.

WHAT HAPPENS IF WE DECIDE TO CANCEL OR POSTPONE OUR EVENT?

If you decide to postpone your event and we have the new date available, we'll simply reschedule and nothing changes.

If you decide to cancel your plans, you'll receive a cancelation notice and won't be responsible to pay the remaining balance on the contract if canceled more than 60 days prior. The retainer fee is non refundable.

If unprecedented circumstances occur (such as the COVID-19 pandemic) you won't be responsible for any remaining balances. The non refundable retainer fee can be used towards any future contract.

WHAT HAPPENS IF IT RAINS?

We don't take responsibility for any acts of God. All the services agreed upon are payable in full. However if you decide to move your function indoors we can be able to accommodate last minute location changes, as long as we are made aware at least 6 hours prior the start of the event.

HOW DO WE PAY YOU AND WHEN?

Upon signing we'll require a retainer fee (usually 20%) in order to confirm the booking. Your second and final payment will be due on the day of the event. Payments are accepted via Venmo - @DiBOXevents, Zelle - contact@diboxevents.com, checks signed to Dibox LLC or cash. [Log into your portal here](#) to open your direct links.

TELL ME ABOUT YOUR MIRROR BOOTH AGAIN?

This is a full size touch screen mirror built into a photo booth. It works just like regular photo booth. You use the touch screen to draw/sign your photo, add digital props & emoji, choose your photo frame and more. You'll have the option to instantly print, email, text or share your photo on social. It's an amazing interactive element and its a lot of fun.

DO YOU OFFER ANY DISCOUNTS?

Yes, we do. You can find a 3% OFF coupon on WeddingWire. We also offer an OFF Season 5% discount for Monday-Thursday" events. Restrictions apply!! Get in touch for more info.

DO YOU HAVE ANY ADVICE FOR YOUR PROSPECTIVE CLIENTS?

- Don't make any compromises when it comes to lifetime events!!!
- Hire established & reputable vendors with great customers reviews! Ask the local pros and choose vendors mostly from the venue's preferred vendor list.
- Talk to your vendors - if they are the right fit you will feel it.
- Communicate every detail with the people responsible to make your dream celebration come true.
- On the "day of" just sit back, relax and enjoy yourselves., time goes by quickly :)

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